



What is my Reference Based Pricing Plan?

Your health plan has eliminated Preferred Provider Networks (PPO) for medical facilities and physicians, allowing you to access any provider you choose. This plan allows your employer to manage the ballooning cost of healthcare while still continuing to provide quality benefits to employees and their families.

Frequently Asked Questions



What if the medical facility doesn't recognize my health plan?

Please tell your provider that your health plan allows you to seek care from any provider and that there are no reduced out-of-network benefits. They should collect any applicable copay and submit a claim with the information on your ID Card.



What is a balance bill?

If you receive a bill from your provider that shows you owe more money than what is shown as patient responsibility on your EOB, you may have been balanced bill. Please call to get it resolved.



Please contact us at the number on your ID card